

WHAT IS CLAIMED IS:

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all
1. A system for interactive scheduling comprising:
 - a web server having an appointment scheduling software application for receiving a customer's vendor, service, add-on service, service provider, date, and timeslot selections; and
 - a central appointment repository at said web server for storing appointment data based on said customer's vendor, service, add-on service, service provider, and timeslot selections.
 2. The system of claim 1 wherein said customer's vendor selection is a selection from the group consisting of personal care vendors, health care vendors, and auto care businesses.
 3. The system of claim 1 further comprising a customer's adjacent service selection.
 4. The system of claim 1 further comprising customer profile information for said customer.
 5. The system of claim 4 wherein said appointment scheduling software application is adapted to send an email confirmation of an appointment to said customer based on said customer profile information.
 6. The system of claim 1 wherein said appointment scheduling software is operational at a web site for said vendor.
 7. The system of claim 1 further comprising an appointments page at said web server for said customer to review scheduled appointments with a plurality of vendors.
 8. A method for scheduling an appointment comprising the steps of:
 - prompting a customer to select a vendor;

prompting said customer to select a service;
prompting said customer to select a service provider;
prompting said customer to select a date to receive said selected service;
prompting said customer to select a time to receive said selected service;
prompting said customer to select an add-on service based on said selected vendor, said selected service, said selected service provider, said selected date, and said selected time; and

updating a central appointment repository based on said selected vendor, said selected service, said selected service provider, said selected date to receive said selected service, said selected time to receive said selected service, and said selected add-on service.

9. The method of claim 8 wherein the step of prompting said customer to select a service comprises the step of prompting said customer to select one of a plurality of services from a menu.
10. The method of claim 9 wherein the step of prompting said customer to select an add-on service comprises the steps of:
 - identifying a service to be performed at the same time as the selected service;
 - identifying a service provider who can perform said identified service; and
 - presenting said identified service to said customer.
11. The method of claim 8 further comprising the step of prompting said customer to select an adjacent service.
12. The method of claim 11 wherein the step of prompting said customer to select a

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service comprises the steps of:

identifying a service to be performed at the same time as the selected service;

identifying a service provider who can perform said identified service; and presenting said identified service to said customer.

13. The method of claim 8 wherein the step of prompting said customer to select a time to receive said selected service comprises the step of prompting said customer to select a time at which another customer has scheduled an appointment.

14. The method of claim 8 further comprising the step of sending a email to said customer confirming said selected vendor, said selected service, said selected service provider, said selected date to receive said selected service, said selected time to receive said selected service, and said selected add-on service.

15. A method for developing an web site for interactive scheduling comprising the steps of:

prompting a user for vendor information;

prompting said user for service offering information;

prompting said user for service provider information;

prompting said user to assign at least one service provider to each service offering;

creating an appointment book for each service provider based on said service provider information;

creating a plurality of web pages based on said vendor information, service offering information, and service provider information; and

linking at least one of said web pages to an appointment scheduling software application adapted to store and maintain appointment data in said appointment book.

16. The method of claim 15 wherein the step of prompting said user for service offering information comprises the steps of:

prompting said user for a description of each service;
prompting said user for a rate for each service; and
prompting said user for a length of time for each service.

17. The method of claim 15 wherein the step of prompting said user for service provider information comprises the steps of:

prompting said user for biographical information for each service provider;
and
prompting said user for hours of availability for each service provider.

18. The method of claim 15 further comprising the step of prompting said user for additional service information.

19. The method of claim 15 further comprising the step of prompting said user for adjacent service information.

20. The method of claim 15 wherein the step of creating a plurality of web pages comprises the steps of:

creating a home page based on said vendor information; and
creating a promotions page based on said service offering information.